





Wednesday


 **8.29 am**
Receipt of customer inquiry


 **9.43 am**
Offer preparation


 **11.29 am**
Receipt of customer order

 **12 pm to 4 pm**
Order entry, picking, labelling
packing, notification


Thursday

 **8.03 am**
Loading of 18 pipes onto lorries


 **9.37 am**
First lorry leaves the BUTTING site


 **11.54 am**
Loading of another 18 pipes onto lorries


 **1.25 pm**
Second lorry leaves the BUTTING site


 **2 pm**
First lorry reaches construction site

Friday

 **6.22 am**
Loading of the last 18 pipes onto lorries

 **8 am**
Second lorry reaches construction site

 **8.06 am**
Third lorry leaves BUTTING site

 **2.30 pm**
Third lorry reaches construction site